Setting up Thunderbird clients for socket.net email addresses -

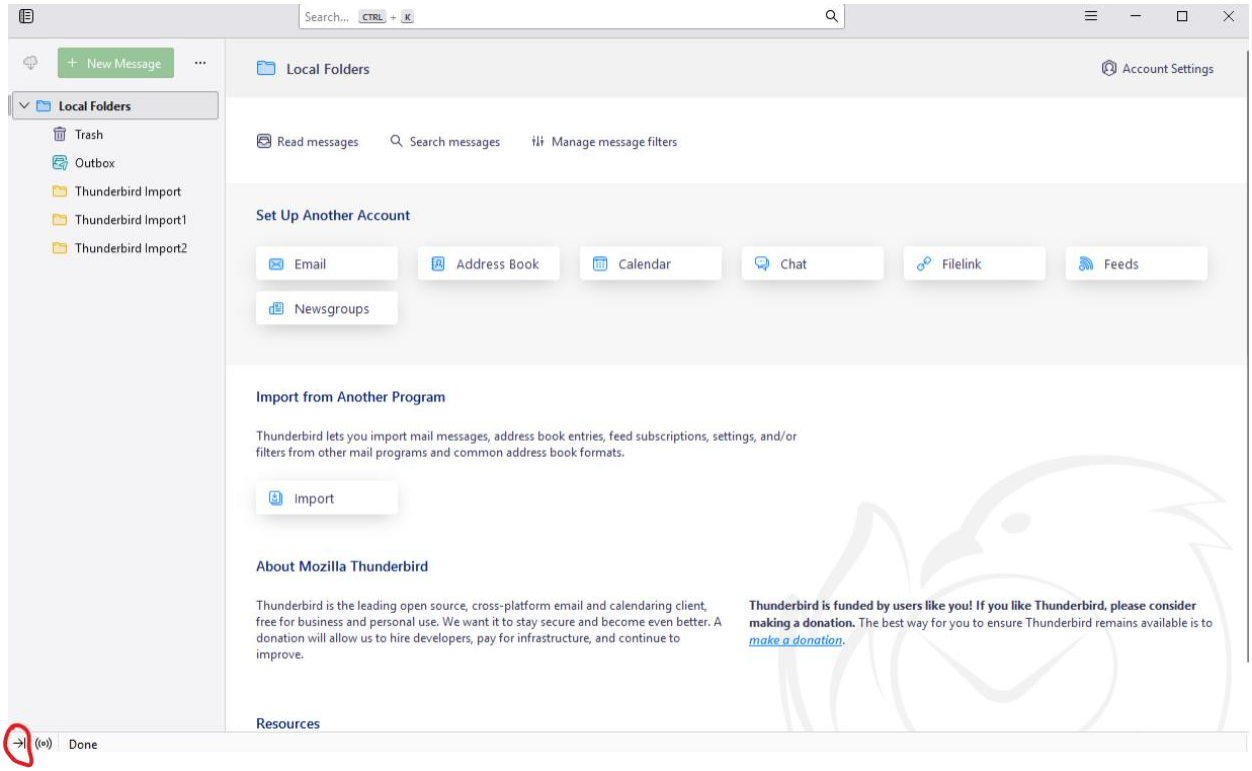
If you are setting up a non- ‘socket.net’ socket mail account, please replace any portion of this document which contains ‘socket.net’ with your mail domain. This is found by looking at your email address, and it will be the portion which comes after the ‘@’ symbol.

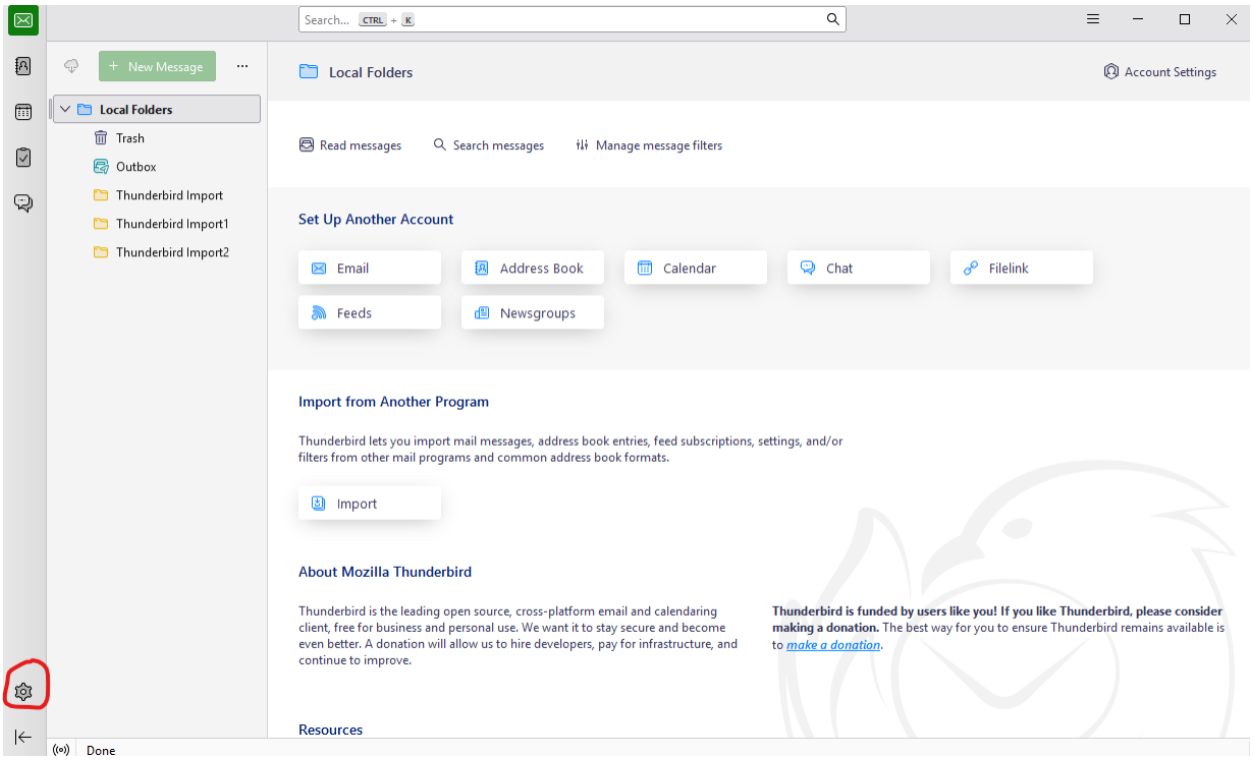
For instance, test@webound.com has a domain of ‘webound.com’.

Additionally, if you are using a non- ‘socket.net’ email address, you will have to use the NON-SSL settings included below.

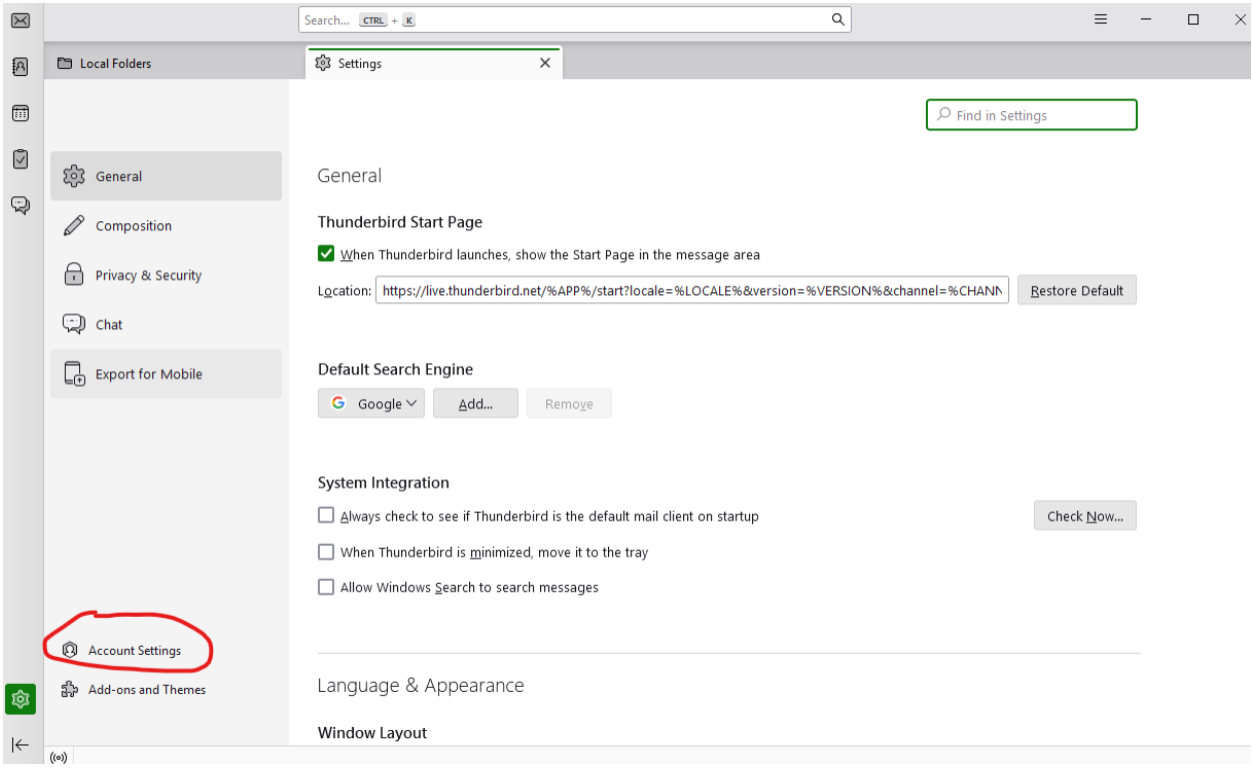
1) Open the Thunderbird application

2) Click the 'settings' icon (marked with a gear) in the bottom-left of the application. This may be obscured by a right-facing arrow which you can click on to reveal the icon.

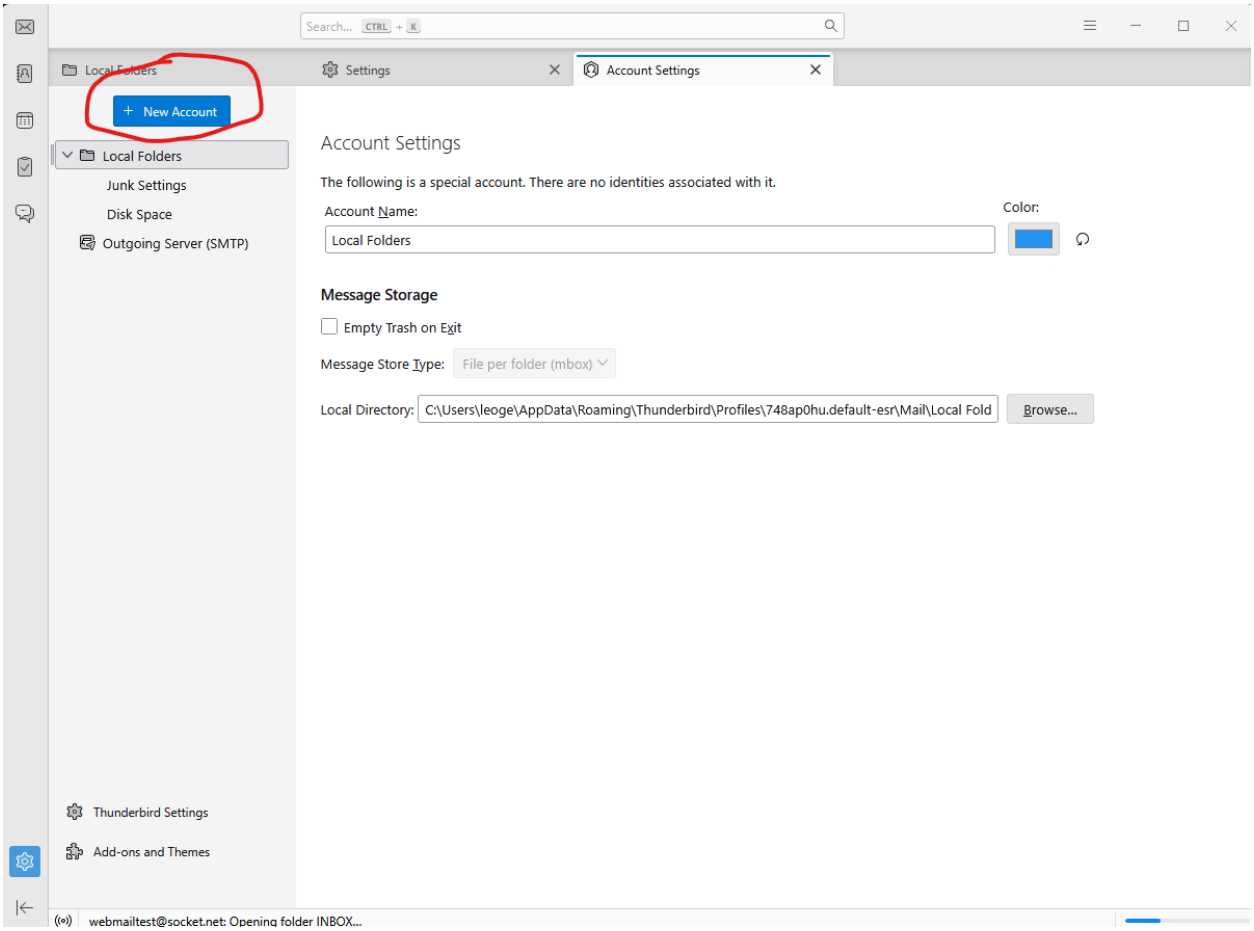




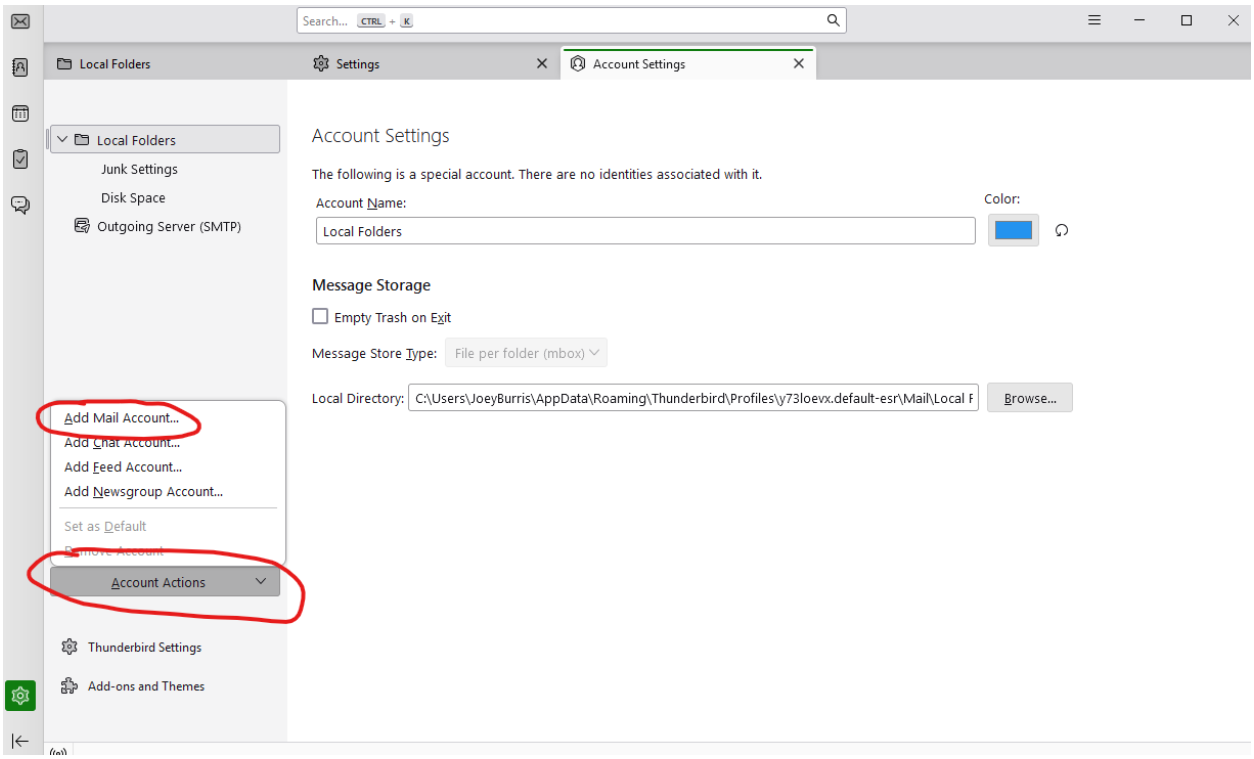
3) On the next page, look at the bottom-left of the application for "Account Settings" and click that.


Search... CTRL + K
Local Folders
Settings
Find in Settings
General
Composition
Privacy & Security
Chat
Export for Mobile
Account Settings
Add-ons and Themes
General
Thunderbird Start Page
When Thunderbird launches, show the Start Page in the message area
Location: https://live.thunderbird.net/%APP%/start?locale=%LOCALE%&version=%VERSION%&channel=%CHANN
Restore Default
Default Search Engine
Google
Add...
Remove
System Integration
Always check to see if Thunderbird is the default mail client on startup
Check Now...
When Thunderbird is minimized, move it to the tray
Allow Windows Search to search messages
Language & Appearance
Window Layout

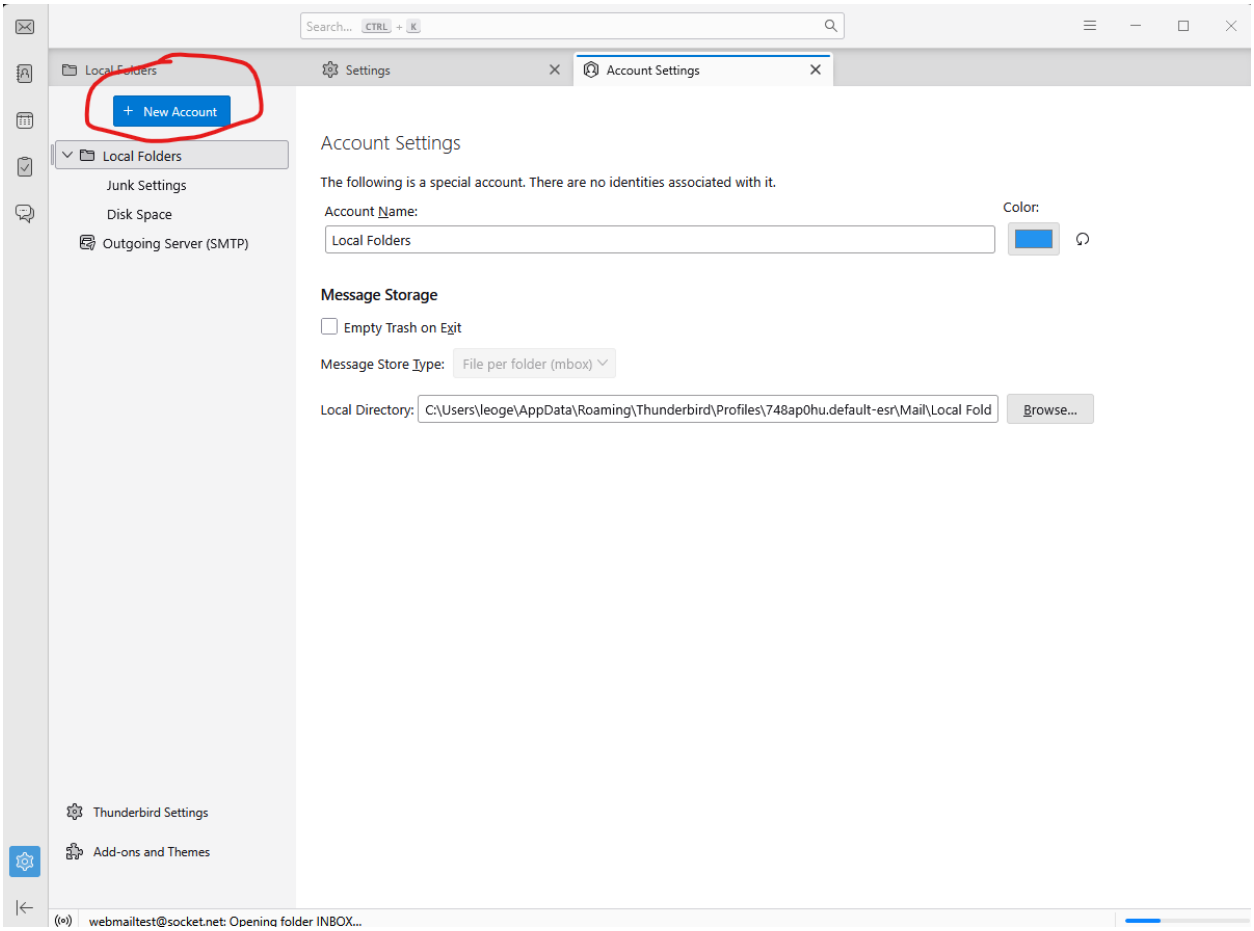
(At this point, you may just be able to click “New Account” to add your account)



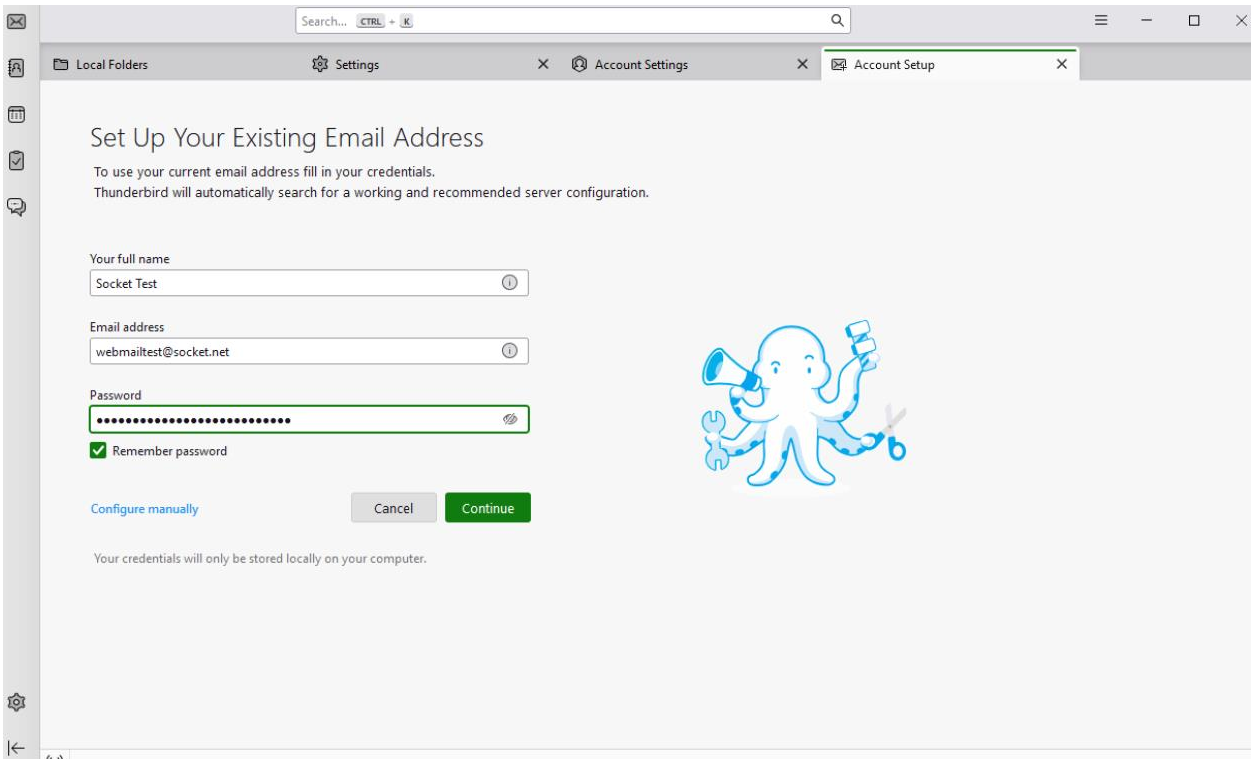
4) Now, click "Account Actions", and click "Add Mail Account"

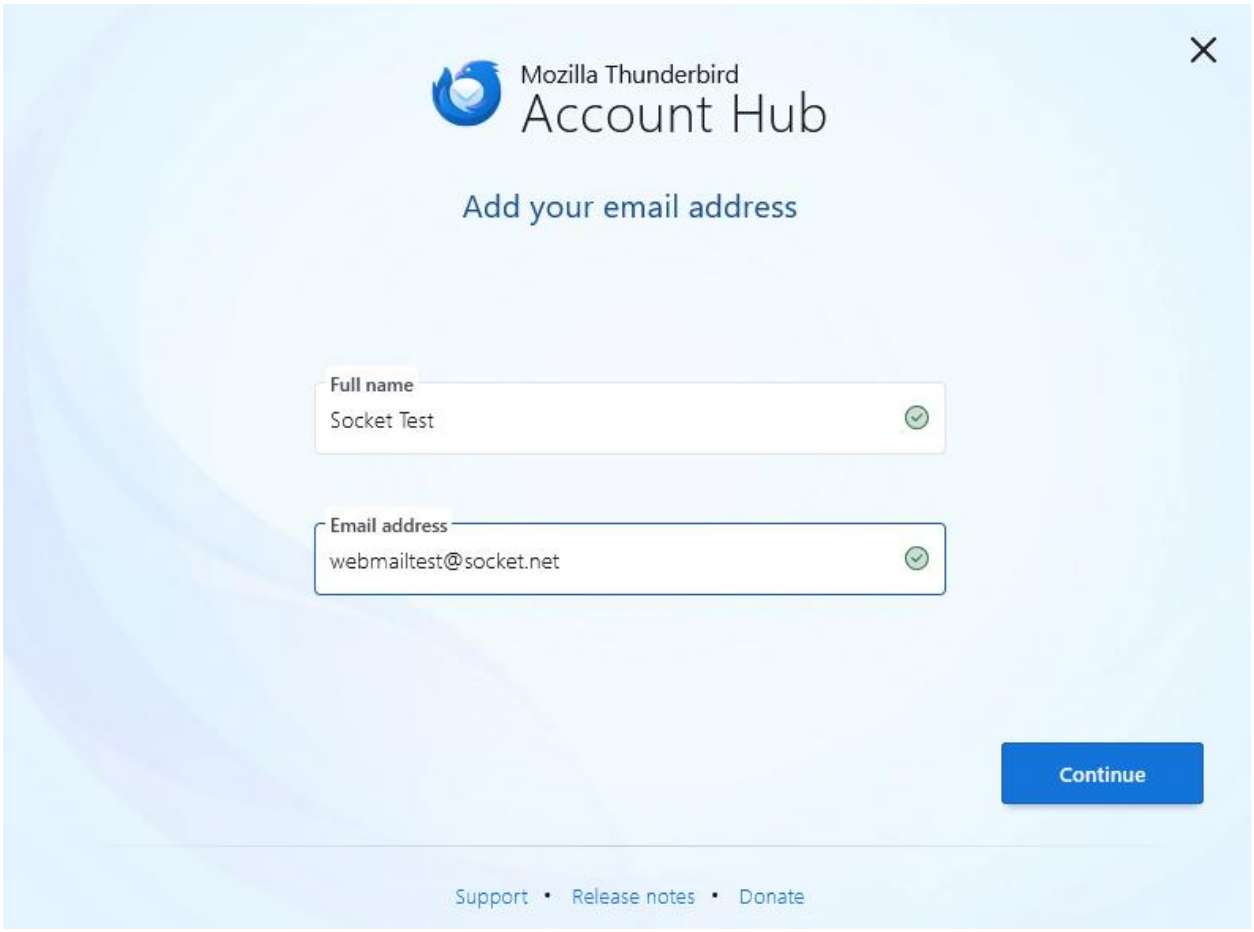

Search... CTRL + K
Local Folders
Settings
Account Settings
Local Folders
Junk Settings
Disk Space
Outgoing Server (SMTP)
Account Settings
The following is a special account. There are no identities associated with it.
Account Name:
Local Folders
Color:
Message Storage
Empty Trash on Exit
Message Store Type:
File per folder (mbox)
Local Directory:
C:\Users\JoeyBurris\AppData\Roaming\Thunderbird\Profiles\y73loevx.default-esr\Mail\Local F
Browse...
Add Mail Account...
Add Chat Account...
Add Feed Account...
Add Newsgroup Account...
Set as Default
Account Actions
Thunderbird Settings
Add-ons and Themes

There may also be a different way to add an account as seen below -



5) Enter in your email address and password. Do not hit continue yet though.


Search... CTRL + K
Local Folders
Settings
Account Settings
Account Setup
Set Up Your Existing Email Address
To use your current email address fill in your credentials.
Thunderbird will automatically search for a working and recommended server configuration.
Your full name
Socket Test
Email address
webmailtest@socket.net
Password
Remember password
Configure manually
Cancel
Continue
Your credentials will only be stored locally on your computer.


Mozilla Thunderbird
Account Hub
Add your email address
Full name
Socket Test
Email address
webmailtest@socket.net
Continue
Support • Release notes • Donate

The "Your full name" portion of this form is called an 'identity'. It determines what people will see if you send them an email.

E.g. -

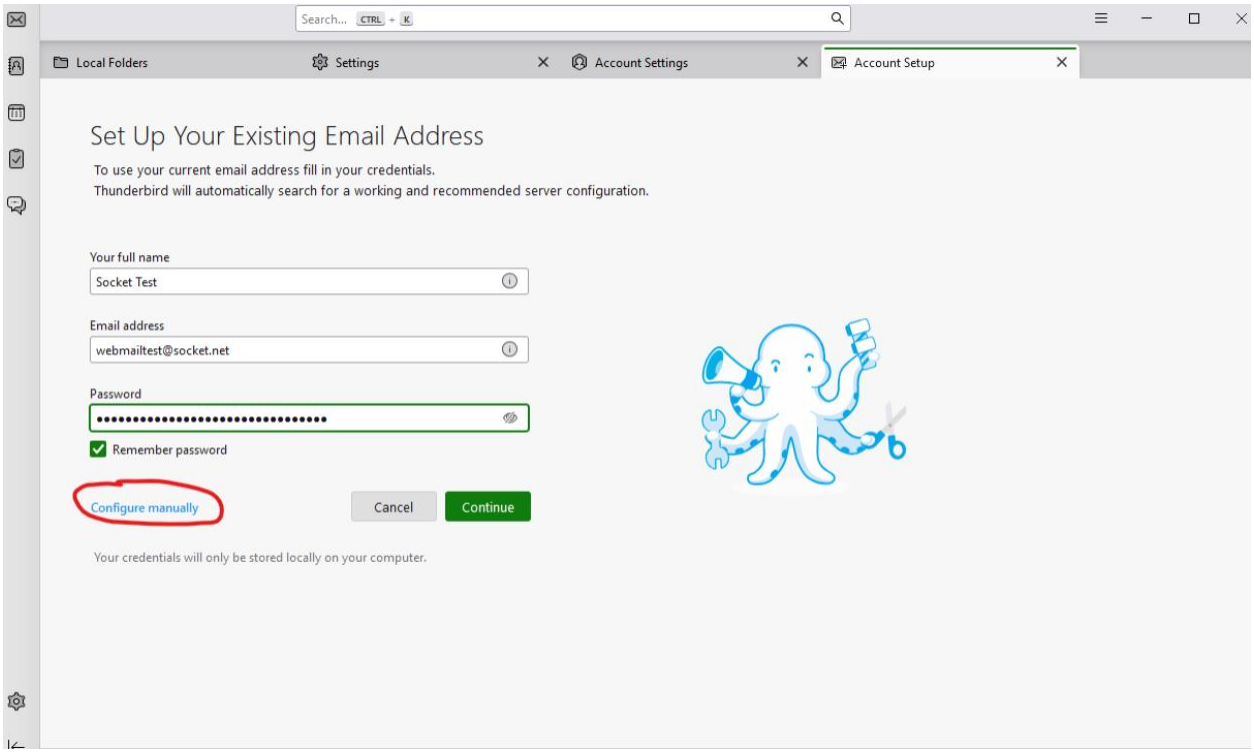
Your full name = Socket Test

Email = sockettest@socket.net

People will see...

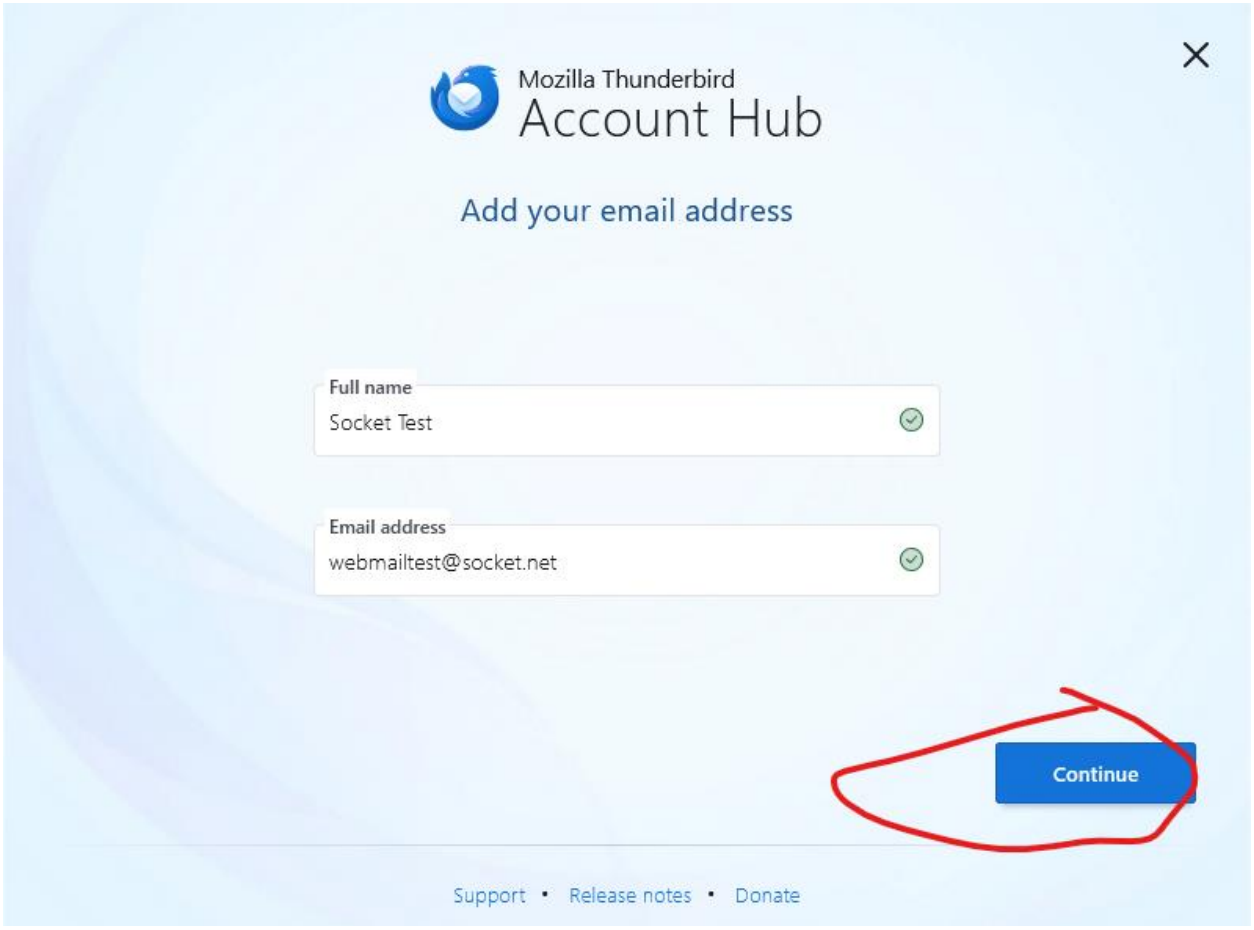
Socket Test <sockettest@socket.net> on their email clients.

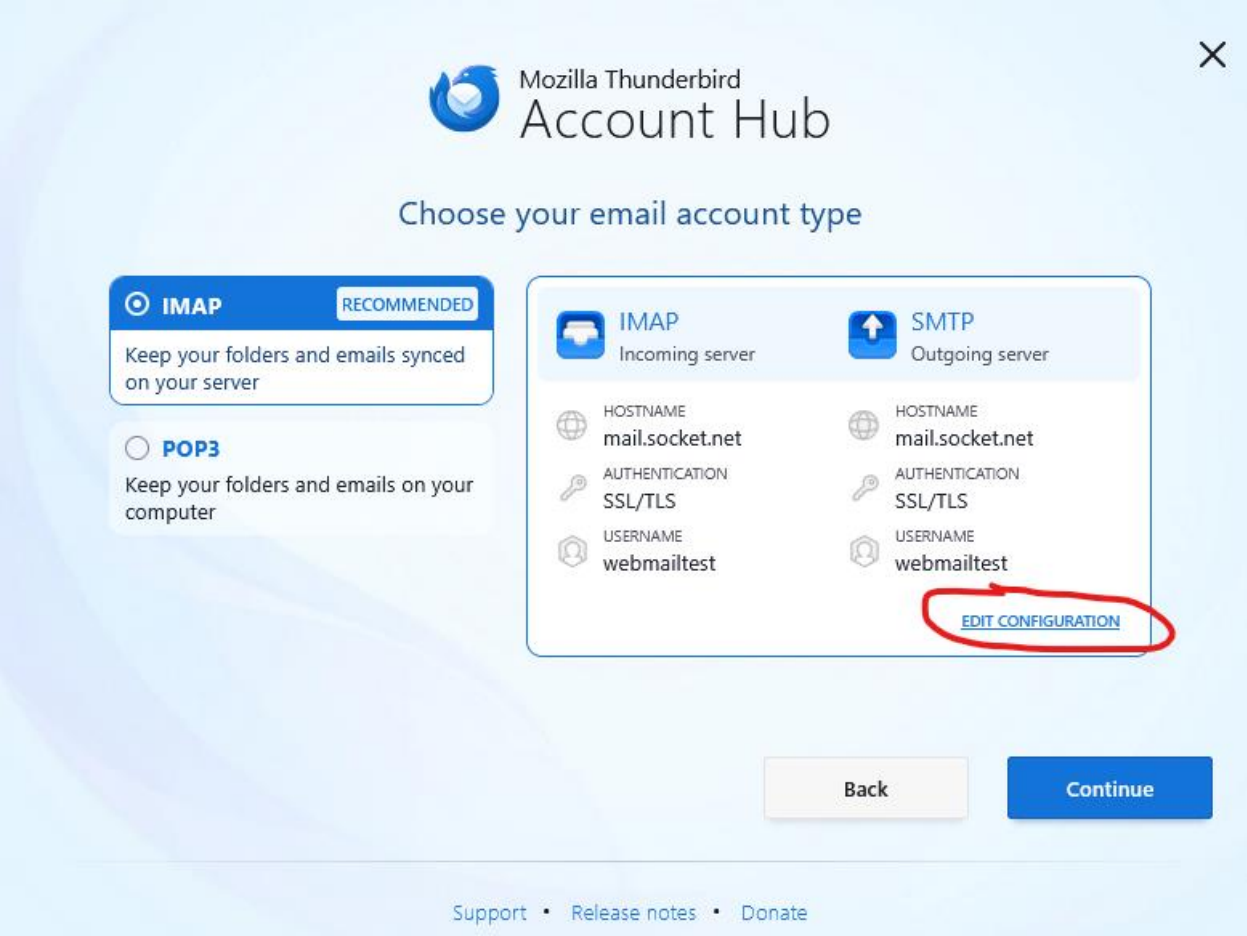
6) Click 'configure manually' at the bottom of the form.



(You also may have to click ‘continue’ and then ‘Edit configuration’ for newer versions of

Thunderbird) -





7) Select either IMAP or POP
(IMAP is considered to be 'modern mail', with all of your emails being accessible across all devices)

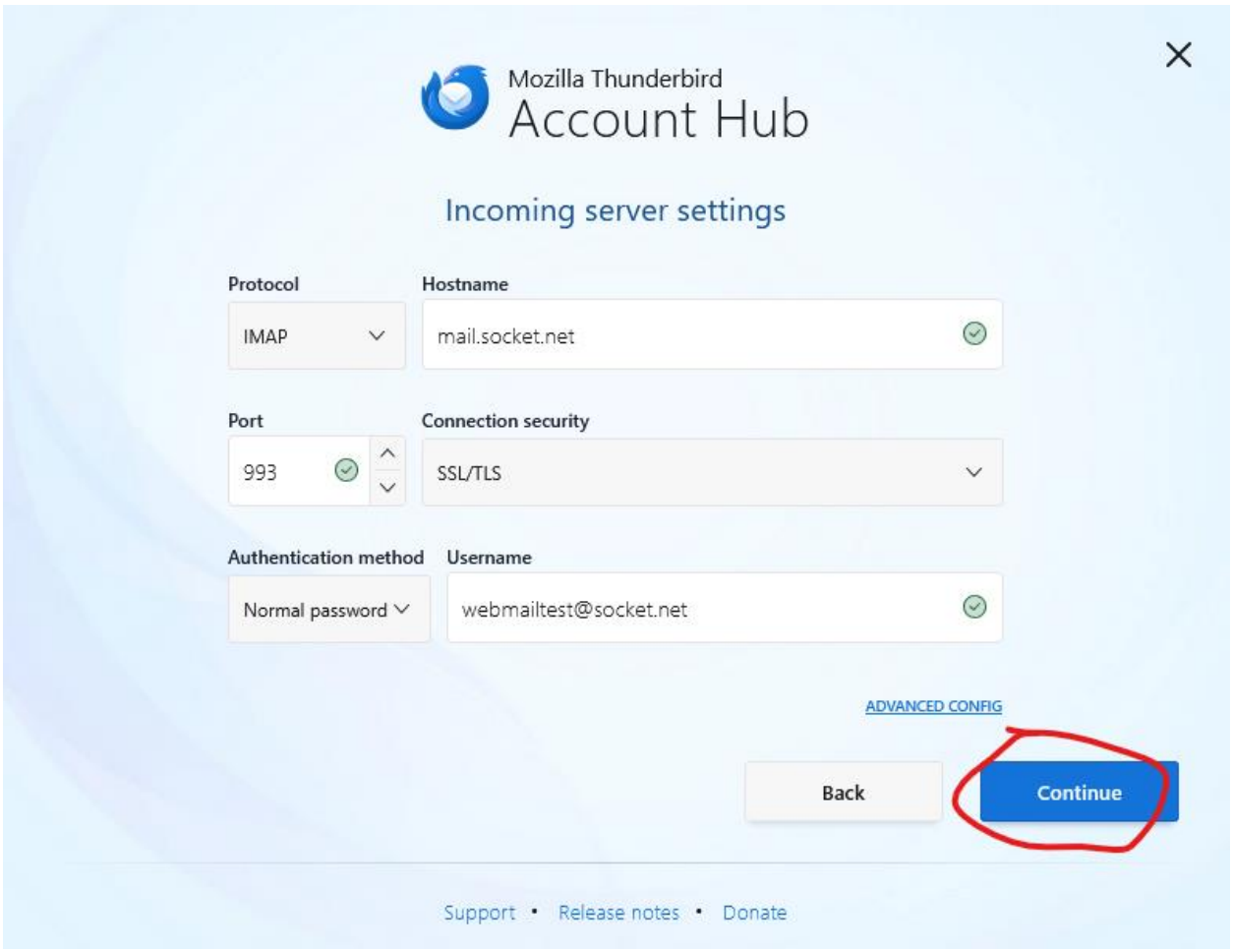
(POP is an older version of mail, allowing you to download emails to your device. However, once these emails are downloaded, they are no longer accessible on other devices, or our webmail client)

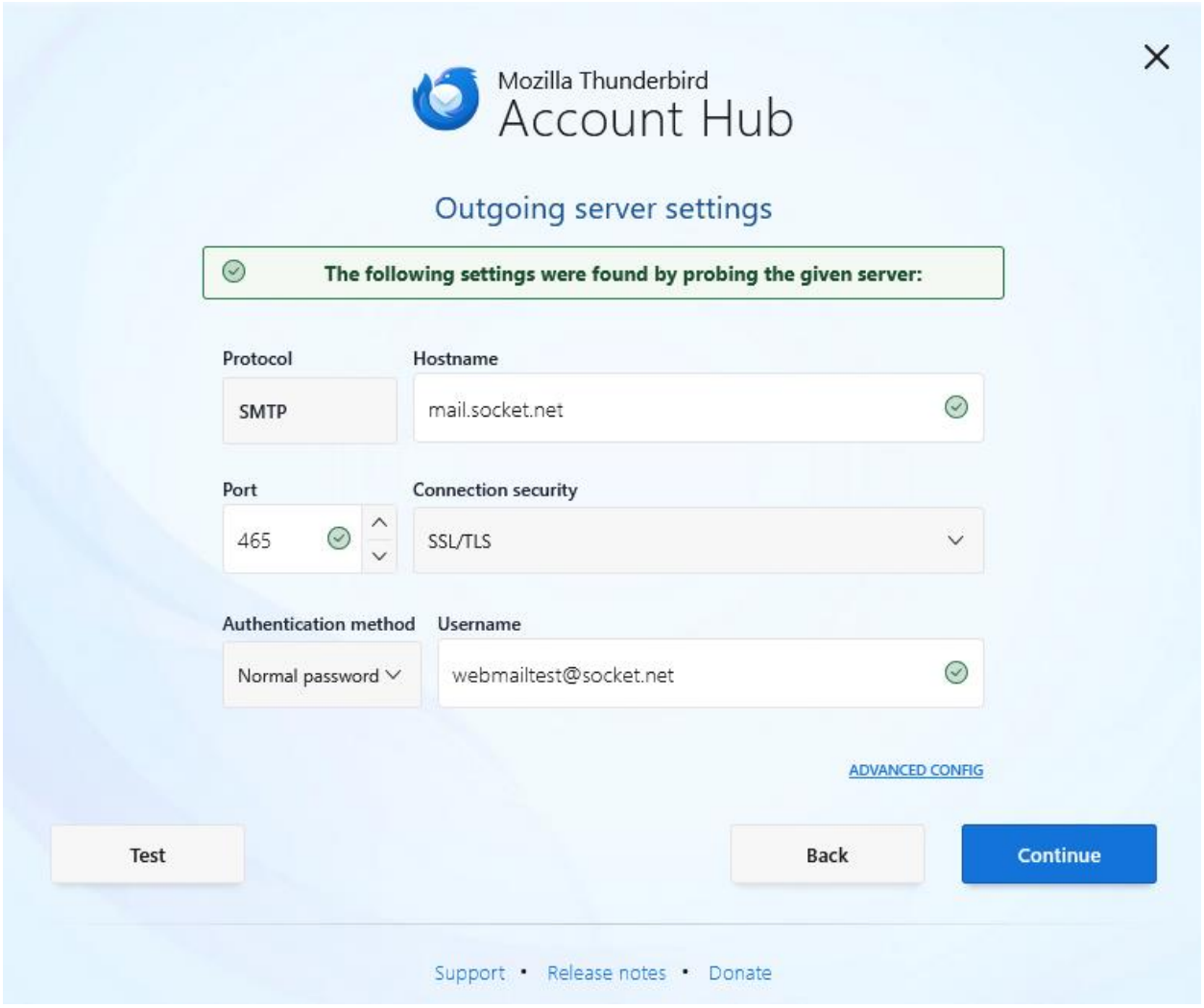
8) Fill in the manual configuration with the following information -

In the newest version of Thunderbird, you may be prompted for your incoming server settings before clicking ‘continue’, and then inputting your outgoing server settings.

PLEASE consult the server settings listed on page 14, and ensure your settings are correct for your account before clicking ‘continue’ on either page.

E.g. -


Mozilla Thunderbird
Account Hub
Incoming server settings
Protocol
IMAP
Hostname
mail.socket.net
Port
993
Connection security
SSL/TLS
Authentication method
Normal password
Username
webmailtest@socket.net
ADVANCED CONFIG
Back
Continue
Support • Release notes • Donate


Mozilla Thunderbird
Account Hub
Outgoing server settings
The following settings were found by probing the given server:
Protocol
SMTP
Hostname
mail.socket.net
Port
465
Connection security
SSL/TLS
Authentication method
Normal password
Username
webmailtest@socket.net
ADVANCED CONFIG
Test
Back
Continue
Support • Release notes • Donate

For secure IMAP (recommended) -
Incoming Server -
Hostname: mail.socket.net
Port: 993
Connection Security: SSL/TLS
Authentication Method: Normal Password
Username: Your FULL socket.net email address. E.g - test@socket.net

Outgoing Server -
Hostname: mail.socket.net
Port: 465
Connection Security: SSL/TLS
Authentication Method: Normal Password
Username: Your FULL socket.net email address. E.g - test@socket.net

For secure POP (recommended) -Hostname: mail.socket.net
Port: 995
Connection Security: SSL/TLS
Authentication Method: Normal Password
Username: Your FULL socket.net email address. E.g - test@socket.net

Outgoing Server -
Hostname: mail.socket.net
Port: 465
Connection Security: SSL/TLS
Authentication Method: Normal Password
Username: Your FULL socket.net email address. E.g - test@socket.net

Additionally, you may use another configuration. Though, the top is recommended -

For non-SSL IMAP -
Incoming Server -
Hostname: mail.socket.net
Port: 143

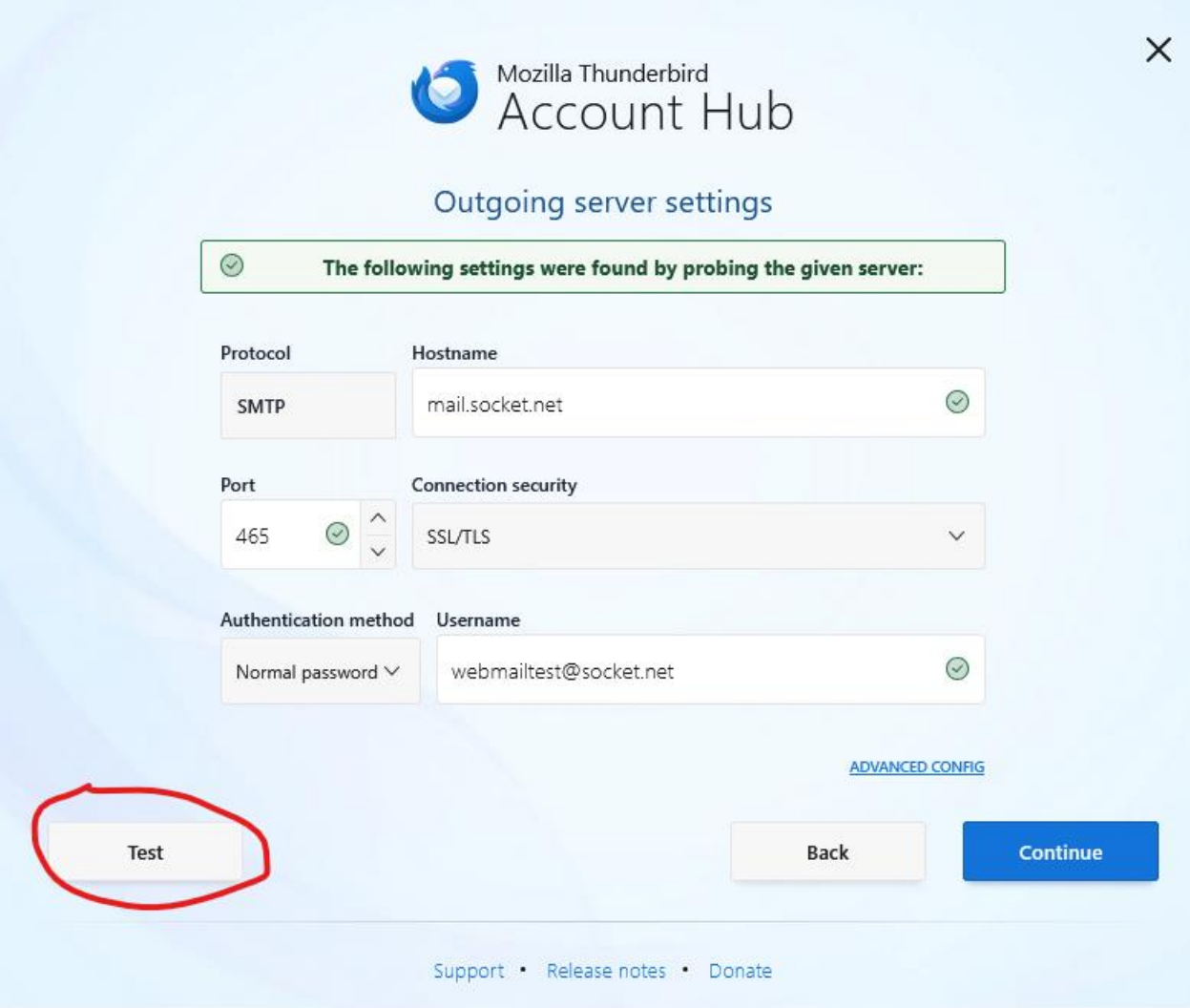
Connection Security: STARTTLS (or none)
Authentication Method: Normal Password
Username: Your FULL socket.net email address. E.g - test@socket.net

Outgoing Server -
Hostname: mail.socket.net
Port: 587
Connection Security: STARTTLS (or none)
Authentication Method: Normal Password
Username: Your FULL socket.net email address. E.g - test@socket.net

For non-SSL POP -
Incoming Server -
Hostname: mail.socket.net
Port: 110
Connection Security: STARTTLS (or none)
Authentication Method: Normal Password
Username: Your FULL socket.net email address. E.g - test@socket.net

Outgoing Server -
Hostname: mail.socket.net
Port: 587
Connection Security: STARTTLS (or none)
Authentication Method: Normal Password
Username: Your FULL socket.net email address. E.g - test@socket.net

9) Select ‘test’ to verify your email settings. You should receive a ‘green check’ if done correctly. Afterwards, press ‘continue’.



10) Finally, you should be prompted to enter your password. Ensure this is correct, then press ‘continue’.

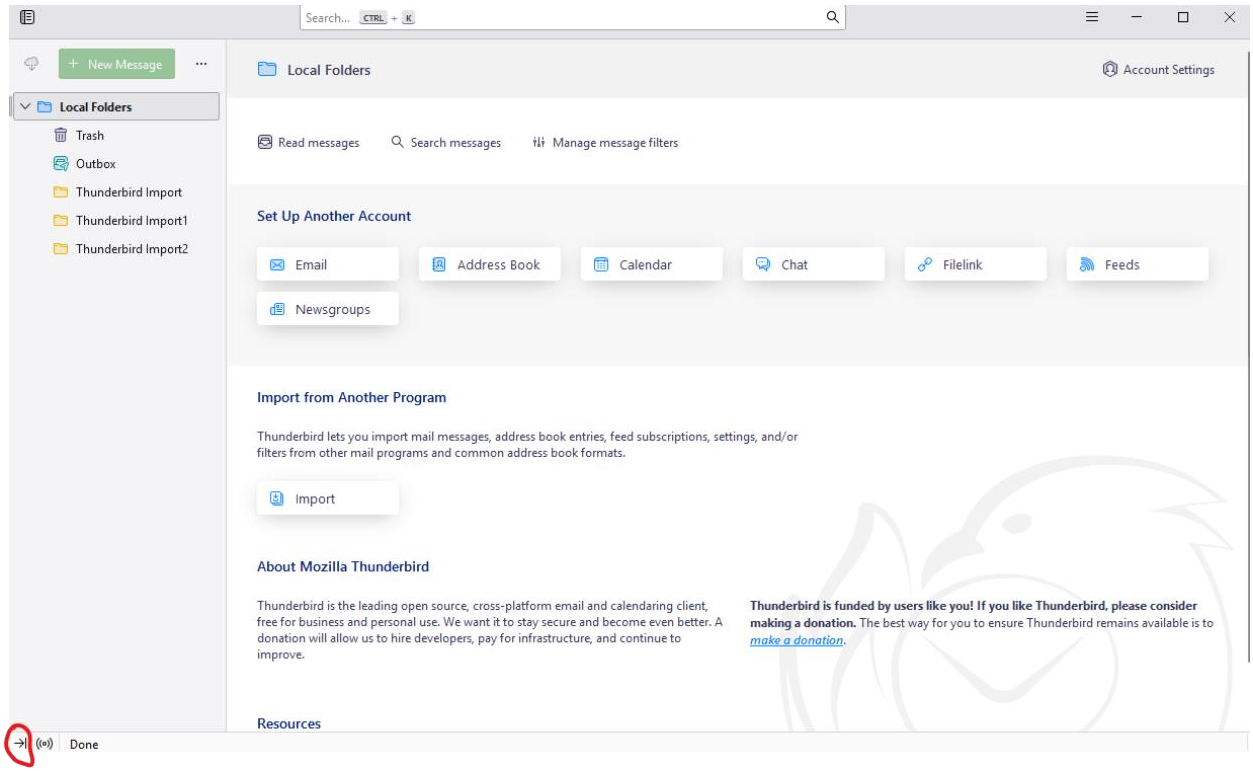
11) You will be given a prompt afterwards to select address books or calendars, please press continue. Then, press ‘finish’ to complete the process.

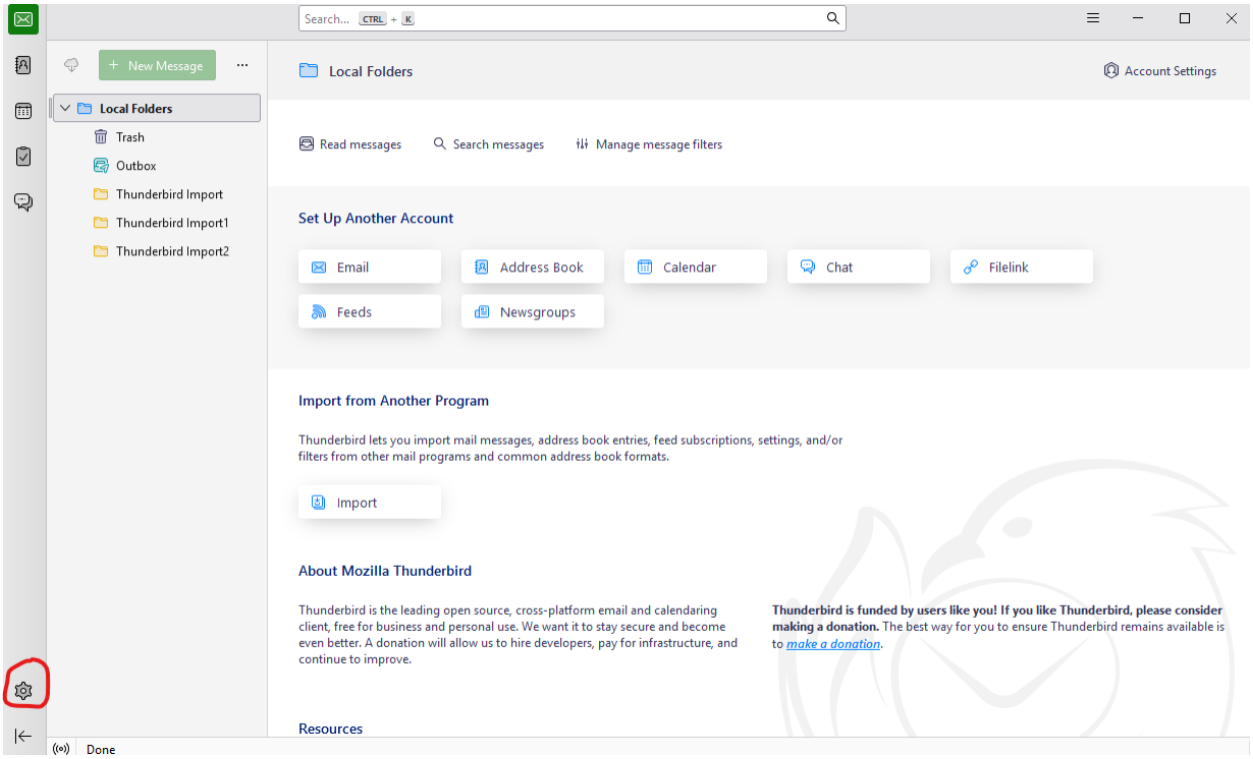
Note:

If you are editing the server settings of a pre-existing account, please check the following.

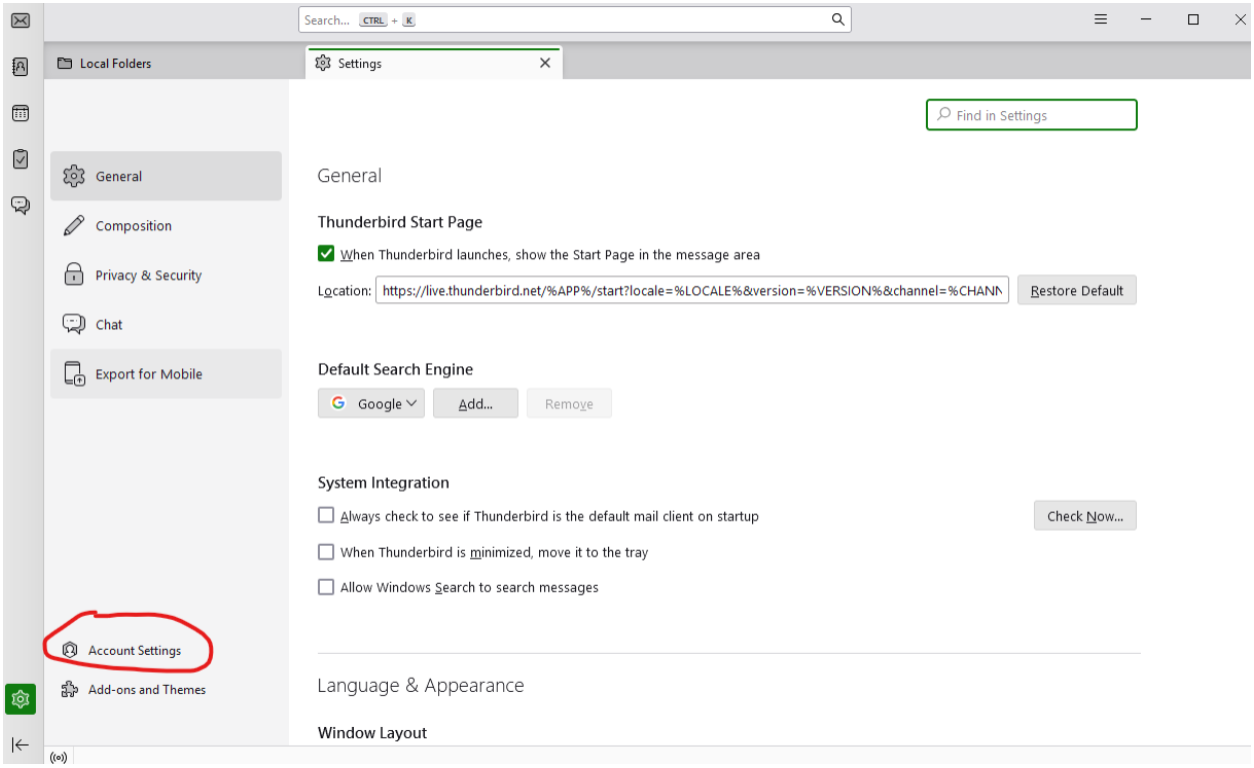
1) Open the Thunderbird application

2) Click the 'settings' icon (marked with a gear) in the bottom-left of the application. This may be obscured by a right-facing arrow which you can click on to reveal the icon.



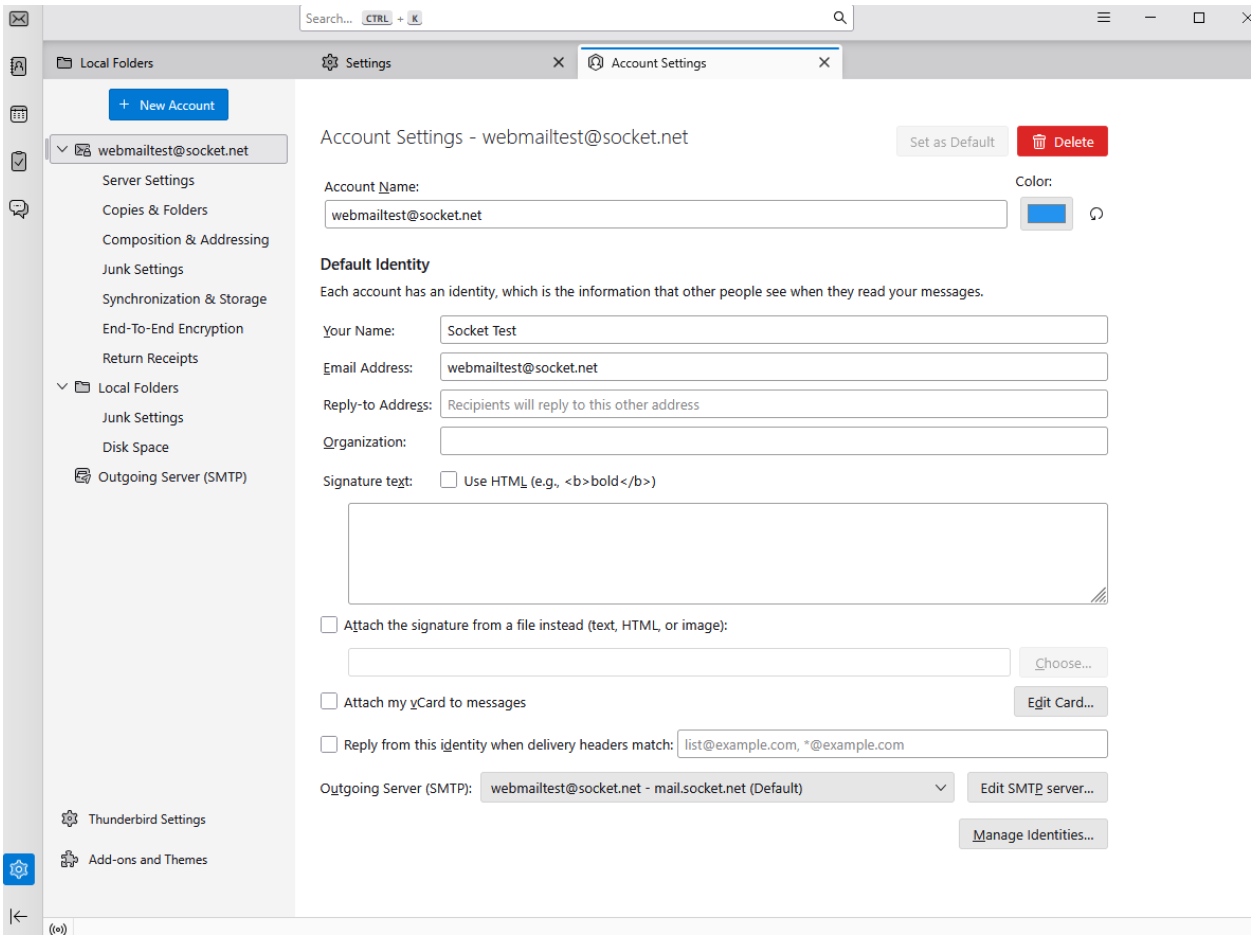


3) On the next page, look at the bottom-left of the application for "Account Settings" and click that.



4) Now, click 'server settings', and fill in with the corresponding incoming server information listed above in this document. Please reference pg. 6 of these instructions for the proper settings for either your incoming/outgoing server.

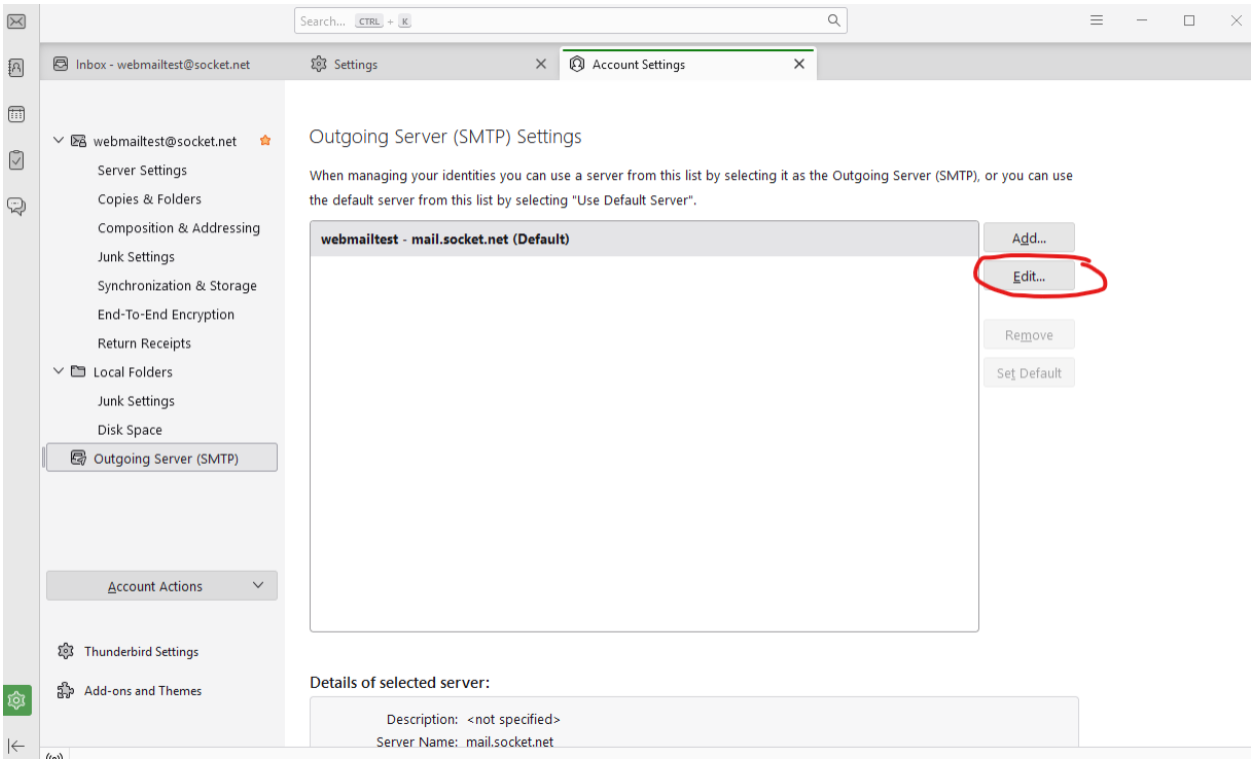
Included is an example for a secure IMAP client -



5) Now, go to "outgoing server (SMTP)"

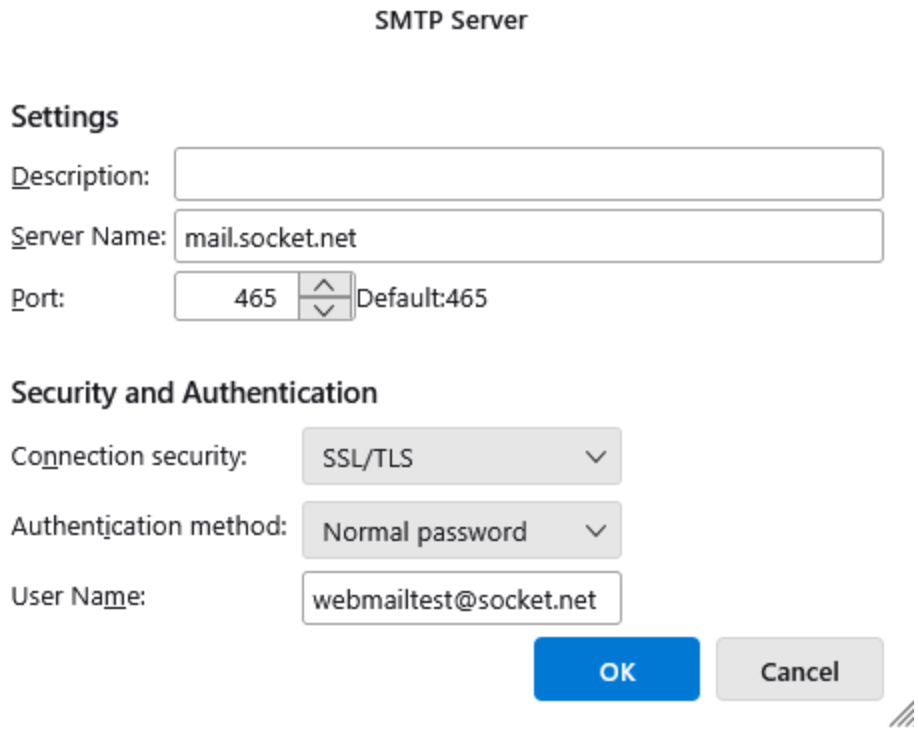
6) Highlight the server which contains your email address and click 'Edit'.

Below is an example of a socket.net email using IMAP over SSL settings -



7) Now, fill in with the corresponding outgoing server information listed above in this document for outgoing settings. Please reference pg. 6 of these instructions for the proper settings for either your incoming/outgoing server.

Below is an example of a socket.net email using IMAP over SSL settings -



8) After confirming this information, please quit and restart the Thunderbird application.

9) You may be prompted to enter your password upon opening the application, or sending mail, but after that, you should be able to send/receive mail on Thunderbird using your socket.net email account.